

Help for downloading Opinions (and other .PDF files on our site)

For best results, it is recommended that you make sure you are currently using the most recent version of Adobe Acrobat Reader. The most current version as of this document's writing is Version 6. The download is available for free at adobe.com, in the "downloads" section.

If you have the most recent version and are still having difficulty accessing an opinion please try one of the following suggestions (even if you are able to open .PDF files at other sites, because of the fact that the 11th Circuit's opinions can be fairly large files, the suggestions below may still apply to you):

1. Save the opinion to your hard drive, to view it outside the browser.

This can be accomplished by right clicking on the "View" link, and selecting "Save Target As" from the list of options. After doing this, locate the file on your drive, and double click it to open it. Or, you can open your Adobe Acrobat Reader, and use the "File -> Open" option to locate the file.

2. Reset your Adobe Acrobat Reader preferences to turn OFF the "View in Browser" function.

We have come to realize that it is common for Internet Explorer's Adobe Acrobat plug in to misinterpret the .PDF file either by not giving the larger files long enough to load, in turn causing a time-out error, or by determining that there is not enough memory for the browser to open the file. This may cause you to get an error that says "Error reading linearized hint data" or, you may simply not be able to see the text on the file, despite the fact that it appeared to open.

To reset the "View in Browser" setting in Adobe Reader version 5 or 5.1:

Open your Adobe Reader and select "Edit -> Preferences"

A Preferences window will open, with numerous selections on the left-hand side

Select "Options"

At the top of the "Options" window, deselect "Display PDF in browser"

Click "OK" at the bottom of the Preferences window

To reset the "View in Browser" setting in Adobe Reader version 6 and above:

Open your Adobe Reader and select "Edit -> Preferences"

A Preferences window will open, with numerous selections on the left-hand side

Select "Internet"

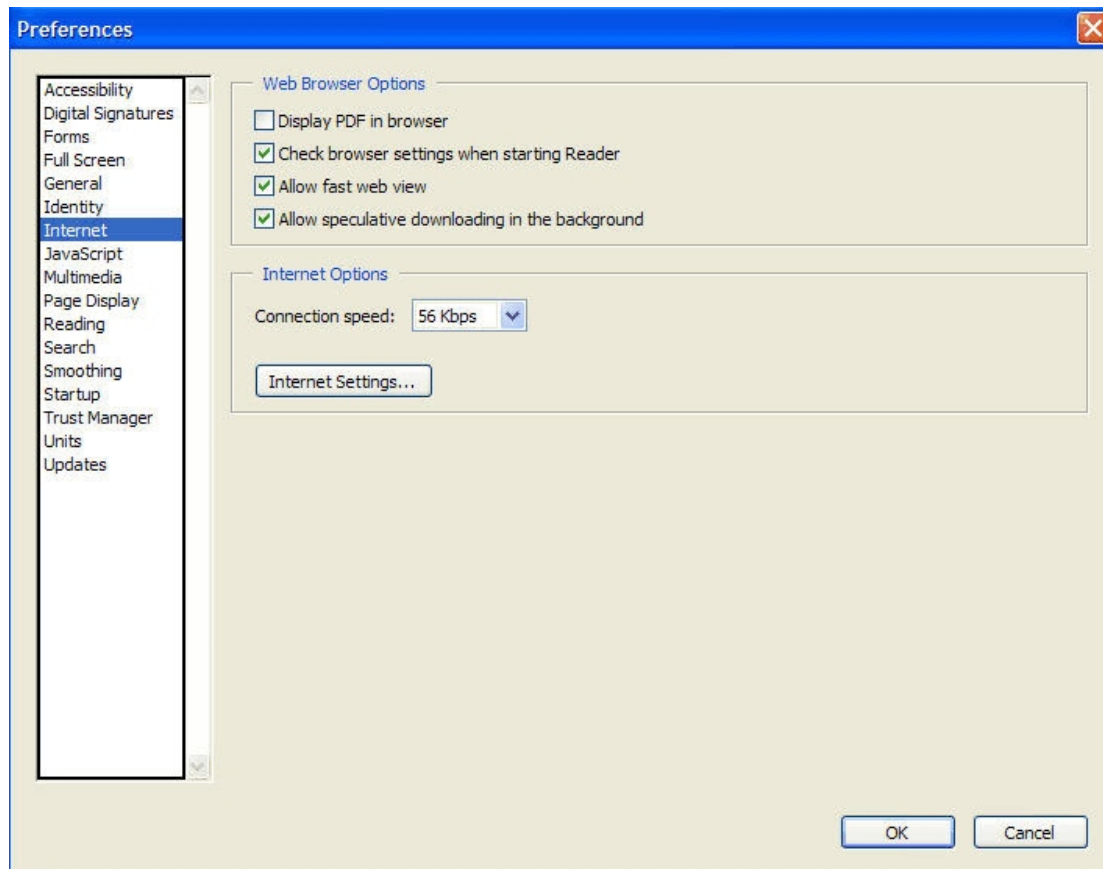
At the top of the "Internet" window, deselect "Display PDF in browser"

Click "OK" at the bottom of the Preferences Window

After completing this reset of preferences, clicking as you would normally on the "View" link for our opinions will open the Adobe Reader, and you should no longer get the errors inflicted by Internet Explorer, regardless of the Opinion size, etc.

If you have completed these suggestions, and you have the latest version of the Reader, but you still cannot open an opinion, please notify the 11th Circuit Webmaster by emailing webmaster2@ca11.uscourts.gov (And please be sure to include your email address so that we may get back to you).

Adobe Reader 6 Preferences Window:



Adobe Reader 5 or 5.1 Preferences Window:

